



STEFANO MUSETTI

SENIOR DIRECTOR IT and DIGITAL TRANSFORMATION

CONTACT



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6900, Paradiso (TI) - Switzerland

LANGUAGES

Italian

English

SKILLS

Strategic Leadership

Operations Management

Digital Transformation

Stakeholder Management

AI-Driven Product Innovation

User Feedback Analysis

Cross-Functional Team Leadership

CERTIFICATIONS

Nakisa | NLA, NRE, NHR | 2023, Montreal

ISO/IEC 9001:2015 Lead Implementer |

2017, Lugano

ISO/IEC 27001 Lead Auditor | 2016,

Lugano

PERSONAL STATEMENT

A results-driven leader with over 15 years of experience in driving digital transformation, AI-powered innovation, and operational excellence across diverse sectors, including IT and finance. I have successfully led cross-functional teams, managed large-scale projects, and implemented AI-driven solutions that enhance efficiency and user engagement. As I transition into the education sector, I aim to leverage my strategic leadership and AI expertise to drive innovation and support the growth of cutting-edge educational products.

WORK EXPERIENCE

Co-Founder & Director of Operations, Spintech, Feb 2019 - Present

- Spearheaded AI-driven product initiatives that positioned Spintech as a key industry player.
- Led the development of a Generative AI solution for QA on proprietary document databases, utilizing an accelerator built on experiences from other clients. This solution can be deployed on cloud, on-premise, or in a hybrid mode.
- Led the recruitment and development of a high-performing team, fostering a collaborative and innovative work environment that supports the company's long-term objectives.
- Managed relationships with key clients, ensuring that Spintech delivers solutions that meet or exceed client expectations, resulting in strong client retention and business growth

Head of Project Delivery, Nakisa, Feb 2019 - Present

- In parallel with my role as Co-Founder, I serve as the Delivery Lead for Nakisa's flagship products, including Lease Administration, Real Estate, and HR solutions.
- Managed over 20 large-scale IT projects from inception to completion, achieving a 90% success rate. Enhanced system reliability and user satisfaction through strategic IT solutions.
- Directed cross-functional teams across multiple geographies, ensuring the successful delivery of complex IT projects that align with Nakisa's strategic goals.
- Played a key role in optimizing project delivery processes, leading to more efficient use of resources and a reduction in operational costs.
- Engaged with global stakeholders to ensure alignment on project objectives and

INTERESTS

I enjoy organizing unforgettable family events, exploring new travel destinations, perfecting my BBQ skills, and bringing people together through my passion for planning and creating memorable experiences.

deliverables, maintaining a strong focus on quality and compliance.

Director R&D and Project Management, Stampa , 2017 – 2019

- Led R&D initiatives that resulted in the development of innovative products, driving a 15% increase in market share.
- Managed the full lifecycle of high-impact R&D projects, ensuring alignment with strategic business goals and successful delivery.
- Built and led a diverse team of researchers and project managers, fostering an environment of innovation and excellence.
- Engaged with key stakeholders, including clients, partners, and regulatory bodies, to ensure that R&D efforts met industry standards and client expectations.
- Identified and mitigated risks associated with projects, ensuring adherence to industry regulations and company policies.
- Managed compliance with relevant industry standards, including ISO certifications, resulting in a robust and audit-ready process.

Senior Project Manager, Stampa , 2000 – 2016


- Delivered multiple large-scale R&D projects, managing all aspects from planning to execution, ensuring alignment with company goals.
- Developed and controlled project budgets, consistently delivering projects under budget while maintaining high standards of quality and innovation.

AREAS OF EXPERTISE

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Strategic Leadership: Proven ability to set vision, drive execution, and lead cross-functional teams towards achieving business objectives.
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AI-Driven Product Innovation: Expertise in leveraging AI for operational efficiency and product enhancement.
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Negotiation and Stakeholder Management: Skilled in negotiating complex contracts and managing relationships with key stakeholders to align objectives and ensure successful outcomes.
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Technical Expertise: Deep technical expertise in IT infrastructure, systems integration, and project management, ensuring successful delivery of complex technical solutions.

EDUCATION HISTORY

University POLITECNICO di Milano, Bachelor of Engineering (BEng) in Computer Engineering, 1995 - 2000

High School I.T.I.S. Lagrange, Diploma in Computer Science, 1989 – 1994